



FORT CAMPBELL CONSUMER AFFAIRS

101st Airborne Division (AASLT) FT. Campbell, KY

CAO 09-

CONSUMER AWARENESS OF GAS PRICES

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Since Tuesday's tragic events, the Federal Trade Commission has received numerous complaints of dramatic gasoline price increases in several states. State and local officials, as well as state attorneys general, have spoken out quickly against efforts by individual retailers to raise prices and in many instances have achieved immediate price rollbacks. As the situation unfolds, the FTC will continue to monitor the situation and determine whether federal enforcement action is appropriate.

During this period, the FTC and the Fort Campbell Consumer Affairs Office (CAO) urge consumers to remain alert to sudden or unusual price increases at the pump. When purchasing gasoline, be an informed consumer and shop around to ensure you pay the lowest price. To monitor the situation, the Department of Energy has established a toll-free hotline **(800-244-3301)** to field consumer concerns. The Better Business Bureau (BBB) has also issued a press release urging consumers who encounter sudden large price increases to contact their local BBB (A directory of BBBs is available online at www.bbb.org). The Fort Campbell CAO requests that you notify them of any any unusual gasoline price changes at 798-5528. Additionally, the FTC operates a national clearinghouse for consumer complaints about any and all kinds of fraud and deception. Consumers may contact them at: **1-877-FTC-HELP**, or by filing online complaints at www.ftc.gov.

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